



PHOEBE MINISTRIES

A tradition of excellence. A passion for caring.

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RE: Hollenbach Construction Company

To Whom it may Concern,

I have worked with Tim Little and the staff at Hollenbach over the past three years on a complex new construction project at an occupied Continuing Care Retirement Community in Berks County and on the development of a new Assisted Living facility in Quakertown, Pa. My role as Owner Representative, in interfacing with Hollenbach has been a positive one. We (Phoebe Ministries) have benefited a great deal by their ability to properly staff, manage and execute a project with very limited staging area inhabited by our senior residents, staff and a multitude of delivery challenges.

The residents of the community have repeatedly expressed appreciation for the caring, communication and sensitivity exhibited by the contractor, their personnel and subcontractors—all this despite an extended invasion into their personal spaces. Regular project meetings held with our resident committees to review schedules and design recommendations has also calmed a generally vocal group.

The engineering and construction expertise exhibited has been exceptional, evidenced in the quality of work executed. Schedules were maintained to the degree that unforeseen conditions permitted. Cost control has been excellent, and no surprises were encountered. All issues have been brought to the surface in a timely fashion and resolved in a timely and reasonable manner.

We are currently wading through the final approval process for our Assisted Living facility with Tim and his staff and hope to start construction in the near future.

I am available to discuss personally any of the statements made above at the contact information shown below.

Very truly yours,

William J. Davies